

FAQ Registration for Tandem-Learning

1. Whom can I contact regarding any problems or questions?

You may contact us at tandemboerse.linguistik@zhaw.ch and we will be happy to help.

2. How do I activate my questionnaire?

1) Fill out all fields under «Meine Daten» (only the «alternative E-Mail Adresse» is not mandatory).

2) Fill out and save the questionnaire.

3) After saving, click on “Unwiderruflich teilnehmen”.

3. Can I offer more than one language?

Yes.

4. Can I register for learning multiple languages?

Yes. Choose your preferences in the questionnaire.

5. Can I terminate my tandem by myself?

No, but you can request the termination of the tandem by email:

tandemboerse.linguistik@zhaw.ch

6. What do I do if my tandem partner does not answer?

Contact us at tandemboerse.linguistik@zhaw.ch so that we can search for another partner.

7. Can I delete my profile?

No, but you can request the deletion by email: tandemboerse.linguistik@zhaw.ch

8. I forgot my password or my identifier. What can I do?

You can reset your password or request your identifier at zhaw.matorixmatch.com