Welcome at the ZHAW

The ZHAW aspires to employ qualified, motivated and performance-oriented staff in leadership and non-leadership positions and to create an environment which is able to secure, foster and retain such people. We offer working conditions and terms of employment commensurate with higher education institutions, and we actively promote our staff’s personal development. Our university culture is based on personal responsibility, creativity, reflective competences, conflict-resolution ability, respect for others, dialogue, participation, equal opportunities and diversity.
Workplace culture

The ZHAW offers an environment in which qualified and motivated staff in leadership and non-leadership positions can develop their skills and knowledge. Our workplace culture requires and encourages personal responsibility, achievements, creativity, self-reflection, conflict-resolution skills, respect for others, dialogue, participation, equal opportunities and diversity.

Freedom and active participation
Personal responsibility is a central element of our organisational culture. ZHAW managers grant their staff the freedom needed for their work and allow them to participate in decision making.

Work and private life
The ZHAW promotes a work-life balance with its family-friendly structures and annual working time model, which offers staff the flexibility they need and enables a private life alongside work.

Childcare
The ZHAW helps its staff find childcare places and provides income-based subsidies for nursery fees.

Equal opportunities and Diversity
The ZHAW is home to people who perceive things in different ways, think differently and act differently. They come from different countries and belong to different cultures and religions. The ZHAW benefits from the diverse experiences of all its staff.
Opportunities for development

The ZHAW actively promotes the personal development of its staff and managers. Our development cycles are designed with the long term in mind and support staff at both an individual and institutional level.

Training
The ZHAW supports internal and external training of all staff. The internal training programme consists of more than 100 courses, most of which are free of charge. All staff benefit from a discount of 20% on MAS, DAS, CAS and continuing education programmes at the ZHAW. Teaching personnel are awarded 168 hours per year (for a 100% position) for professional development purposes.

Early-stage researchers
The ZHAW encourages early-stage researchers at all levels. Staff conducting high-quality, internationally recognised research have the opportunity to pursue a doctorate in cooperation with other universities in Switzerland and abroad.

Mobility
The ZHAW encourages its staff to visit partner universities on temporary placements. Access to international research consortia allows young researchers to establish valuable international contacts and gain important experience.

Programmes for (prospective) managers
A balanced gender ratio in management is considered a strength at the ZHAW, which is why it purposefully fosters the careers of junior managers.

Management training
Universities are complex organisations, and the demands placed on managers are correspondingly high. Our own management training scheme fosters a management culture that responds to the specific needs of the ZHAW.

mentoring
The mentoring programme “Frauen für Führungspositionen” allows women to gain insight into management roles at the higher education institutions of the Zurich Universities of Applied Sciences and Arts (ZFH) and motivates them to take on management responsibility themselves.

Mentoring Pro Diversity
With its Mentoring Pro Diversity programme, the ZFH provide targeted support to staff experiencing professional changes, such as during professionalisation, achieving a work-life balance, dealing with change and opening up new perspectives.
A positive working environment fosters staff health, which is why the ZHAW raises awareness of health issues and offers the following services:

**Counselling**
Working life places many expectations on staff, and processes do not always run smoothly. Various key contact points as well as consulting and coaching services can offer support at critical moments. ZHAW services are free of charge and confidential.

**Sports**
The Academic Sports Association Zurich (ASVZ) offers over 120 sports activities, modern infrastructure and expert support at all ZHAW locations.

**Ergonomics**
The ZHAW’s ergonomic workplace assessment helps to prevent premature fatigue and physical discomfort. Productivity and well-being are also positively influenced.

**Case Management – support in the event of inability to work**
If an illness or accident results in an extended inability to work or if job performance is impaired for health reasons, the ZHAW offers professional support in addition to support from the line manager.
Offers and discounts

ZHAW staff benefit from numerous offers and discounts.

University library
All three ZHAW locations offer modern university libraries with a large selection of professional literature and attractive workspaces.

Campus Card
The Campus Card is the ID card for all ZHAW members. It is used for identification purposes, cashless payments and building access. Staff who use the Campus Card also benefit from discounts on external services.

Catering
Canteen, cafeteria or kiosk: all ZHAW locations offer inexpensive catering services.

Housing services for new arrivals
The ZHAW arranges centrally located flats in Winterthur for incoming staff from abroad. The flats are modern and functionally furnished and can be rented for a minimum stay of two weeks.
At the ZHAW, working hours are 42 hours per week for a full-time position. For part-time staff, the working hours are determined by the level of employment as agreed upon in the contract. Working hours are generally spread over five days, with Saturdays and Sundays off. Due to course schedules, some staff are required to work on Saturdays. Staff can compensate for any overtime incurred by time off in lieu (hours or days).

Annual working time model
The ZHAW offers an annual working time model. Staff can distribute their annual working time over the year on an individual basis or according to their workload. With a full-time contract, the annual working time is 2'184 hours (52 weeks at 42 hours per week). If operational conditions permit, the level of employment can also be adjusted during the year to better reconcile private activities and work, for example.

Holidays
All ZHAW staff are entitled to a minimum of five weeks of holiday per year. The holiday entitlement is based on the age of the employee:

- Up to and including 20 years of age: 27 days
- From 20 to 49 years of age: 25 days
- From 50 to 59 years of age: 27 days
- From 60 years of age: 32 days

In addition, ‘bridge’ days between holidays and weekends or the time between Christmas and New Year can usually be compensated for before or after, if operational needs permit.

Paid vacation
The ZHAW grants paid vacation days in the event of family events or personal matters such as marriage, change of residence or care of ill family members, if operational needs permit.

Parental leave
All female ZHAW staff are entitled to 16 weeks’ leave when their child is born, regardless of the length of employment. During this period, 100% of the salary is paid. The ZHAW grants five days of paternity leave when a child is born. The father may also take unpaid leave of one month during the child’s first year of life.
The ZHAW is a public university that belongs to the Zurich Universities of Applied Sciences and Arts (ZFH). Staff are employed in accordance with the Canton of Zurich’s personnel law.

Probation period
The probation period is defined as the first three months of permanent employment.

Salary and years of service award
The ZHAW uses a position-oriented salary system based on that of the Canton of Zurich. Each position is linked to a salary class within the framework of the law (personnel law and personnel regulations). A salary class consists of 29 salary levels and 2 preliminary pay grades. At the start of employment, the salary is set to a specific salary level within a salary class on the basis of education, experience and skills. A percentage quota for individual salary increases is set annually by the Government Council of the Canton of Zurich. The thirteenth month’s salary is paid in December. Long service to the ZHAW is rewarded with a years of service award.

Notice period
The notice period is based on the employment duration.

During the probation period:
7 days

During the 1st year of service:
1 month, as per the end of a month

During the 2nd and 3rd years of service:
2 months, as per the end of a month

During the 4th to the 9th year of service:
3 months, as per the end of a month

As of the 10th year of service:
6 months, as per the end of a month

For senior personnel (from salary class LK 21), the notice period after the 3rd year of service is 6 months.

Unless stated otherwise in the employment contract, fixed-term employment contracts cannot be terminated after the probation period has ended.
Insurance and pension scheme

**Pension scheme**
Die Mitarbeitenden der ZHAW sind bei der ZHAW staff are insured by the Civil Service Insurance Fund of the Canton of Zurich (BVK), which is the pension fund for staff of the Canton of Zurich. BVK services are worker-friendly and go well beyond the statutory minimum. All staff whose annual salary exceeds the minimum of CHF 21,150 (as of 1 January 2015) are required to join the BVK. 60% of the BVK savings contribution is funded by the ZHAW and the remaining 40% by the staff. The retirement age is 65, but early retirement is possible beginning at the age of 60 at the earliest.

**Sick pay allowance**
If staff are unable to work temporarily due to illness, they are normally paid their salary as follows:

- **During the 1st year of service:**
  - 3 months full pay and 3 months 75%

- **During the 2nd year of service**:
  - 6 months full pay and 6 months 75%

- **As of the 3rd year of service**:
  - 12 months full pay

If, at the end of the period of continued salary payment defined above, there is reason to believe that the staff member will be able to return to work soon or if, due to illness or disability, it is still unclear whether the staff member will be able to return to work or whether the contract will be terminated, 75% of the salary may be paid for a total continued pay period of up to 2 years.

**Entitlement to salary in case of occupational and non-occupational accident**
If staff are unable to work temporarily due to an occupational or non-occupational accident, they are normally paid their salary as follows:

- **Occupational accident**
  - 12 months full pay

- **Non-occupational accident**
  - **During the 1st year of service**:
    - 3 months full pay and 3 months 75%
  - **During the 2nd year of service**:
    - 6 months full pay and 6 months 75%
  - **As of the 3rd year of service**:
    - 12 months full pay
Should the daily accident allowance paid by the insurance provider exceed the staff’s salary continuation liability (over 75%), the salary will be increased accordingly and paid for as long as the insurance provider pays the daily allowance.

Occupational and non-occupational accident insurance
ZHAW staff are insured under the Swiss Federal Accident Insurance Act (UVG). Those who work a minimum of eight hours per week are also insured against non-occupational accidents. It is possible to take out optional additional insurance.
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