NOTE: Conference is being recorded





### LCA Forum 81

# How to harmonize and compare LCA in the service industry

Wädenswil, Campus Grüental, GA 203, 15.09.2022

Morning: 08:45 - 12:05

Afternoon: 13:20 - 17:00

WLAN access: guest-ZHAW (individual login with SMS code)

Please turn WLAN off during the online presentation at 13:20 & 14:25h











# Why should we discuss services?











### **EU Commission**



### «Main contributor to growth and employment»

### «two thirds of value added»



#### 1. INTRODUCTION

The services sector is the main contributor to growth and employment in the EU, accounting for about two thirds of both EU employment and value added<sup>1</sup>. Figure 1

European Comission (2016) European semester thematic factsheet. <a href="https://ec.europa.eu/info/sites/default/files/european-semester\_thematic-factsheet\_services\_en.pdf">https://ec.europa.eu/info/sites/default/files/european-semester\_thematic-factsheet\_services\_en.pdf</a>







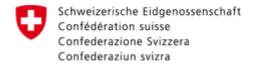


### Switzerland, Federal Statistical Office



### «Growing economic importance of services»

### Services



Bundesamt für Statistik

The **producer price index for services** was introduced in order to give consideration to the growing economic importance of services. New sectors are being gradually integrated. The mid-term aim is to compile an overall producer price index into which price changes in the service sector are also entered. The table below shows which service sectors are currently the subject of producer price surveys.

Swiss Federal Statistical Office (2022) «services» <a href="https://www.bfs.admin.ch/bfs/de/home/statistiken/preise/produzentenpreise-importpreise/dienstleistungen.html">https://www.bfs.admin.ch/bfs/de/home/statistiken/preise/produzentenpreise-importpreise/dienstleistungen.html</a>, visited on 14.9.2022









### Unia - labour union



### «More than half of employed people work in tertiary sector» «growing economic relevance of privat service jobs»

### Dienstleistungsberufe





#### Wachsender Dienstleistungssektor

Mehr als die Hälfte aller Arbeitnehmenden in der Schweiz arbeitet im so genannten tertiären Sektor, das heisst im Verkauf, im Gastgewerbe, in Büros, im Strassentransport sowie in weiteren Branchen. Der Bereich der privaten Dienstleistungsberufe wird wirtschaftlich immer wichtiger, hat aber keine gewerkschaftliche Tradition. Die gewerkschaftliche Arbeit und Organisation befindet sich in den Anfängen.

Unia (2022) Dienstleistungsberufe. https://www.unia.ch/de/arbeitswelt/von-a-z/dienstleistungsberufe, visited on 14.09.2022

# Services and foreign trade in CH «Services more than one third of foreign trade in Switzerland» e.g. TV broadcasting rights

Die Volkswirtschaft

Plattform für Wirtschaftspolitik

HOME > THEMEN > INTERNATIONAL > AUSSENHANDEL DER SCHWEIZ: DIENSTLEISTUNGEN GEWINNEN AN BEDEUTUNG

# Aussenhandel der Schweiz: Dienstleistungen gewinnen an Bedeutung

INTERNATIONAL

Der Dienstleistungshandel der Schweiz hat im letzten Jahrzehnt stark zugenommen. Gemäss Statistik machen Dienstleistungen mehr als ein Drittel des gesamten Aussenhandels aus – wobei der Wert in der Realität deutlich höher sein dürfte.

Benjamin Frei (02.03.2021) Aussenhandel der Schweiz: Dienstleistungen gewinnen an Bedeutung. https://dievolkswirtschaft.ch/de/2021/03/aussenhandel-der-schweiz-dienstleistungen-gewinnen-an-bedeutung/Visited 14.09.2022.









# Life Sciences and Facility Management Institute of Natural Resource Sciences

# LCA in the service industry

"the result of a service can not always be easily expressed in terms of a functional unit. Many services provide rather soft elements, which are not easy to catch in a measurable functional unit."



Goedkoop, M. (1999). Product Service systems, Ecological and Economic Basics.









### Session overview



Time	Session
	LCA and the Service Industry
	Information & Communication Services
10:10	Coffee Break
	Health Care Services
	Public Services – Approaches of Cities
12:05	Lunch Break
	Short Presentations
13:55	Coffee Break
	Modelling Approaches
	Discussion in Breakout Groups: LCA in the service industry
17:00	End of 81 <sup>st</sup> LCA Forum





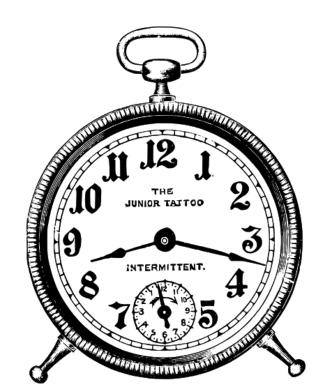






Let us have open, interactive & respectful discussion forum.

Looking forward to discussing functional units & system boundaries for LCA of services in the afternoon!













## Discussion in Groups: 15:40 – 16:30

### First part:

Is there a need for **specific guidelines** for the LCA of services or service companies?

### Second part:

Which **functional unit** should be used for services in different sectors? How should we draw the **system boundaries** for services?











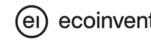
# Discussion in Groups: Choose topic

ICT: René Itten, Room GA 209

Health care: Matthias Stucki, Room GA 211

Public: Silvan Wanner, Room GA 314









### Your opinion on service LCA and your spontaneous feedback

Go to menti.com and enter the code 1822 6111

### Questions:

- Main challenge for LCA in the service industry
- Need for guidelines?
- What types and who should take the lead?









### Wrap-up of the Sessions

- Information & Communication Services
- Health Care Services
- Public Services Approaches of Cities
- Modelling Approaches











**Next Forum: Save the date!** 

# DF 82: Addressing the issue of plastic pollution: status quo and the way forward

Hear about newest developments.

 Discuss next steps to tackle the assessment of mismanaged plastic and its potential impacts

4 November 2022, Zurich (in English)











## Thank you & farewell!







