



## Internship in Data Analytics & Visualization (limited 6 months, 80-100%, all genders)

Our Data Insights & Analytics Team coordinates the analytics and digitalization processes relevant to the Protection Management conscience of SWISS. In this position, you will be working on data analytics processes relevant to aviation risk, including safety, security and compliance.

### Tasks

Product lifecycle management and optimizing the “4Ps” in collaboration with the relevant interfaces will be a major part of your tasks with the goal to optimize customer experience and fulfil Ancillary Revenue budgets&KPIs for LHG

- Active interface management&cross functional lobbying for AS Bag
- Monitoring & fulfilment of Ancillary Services (AS) revenue budgets & KPIs for defined Bag products
- Product lifecycle management incl. end-to-end steering of 4P’s in order to identify potentials for revenue optimization, profitability and/ or customer value
- Preparation of Ancillary Bag business plans and decision documents of ideas and respective projects
- Coordinate activities & measures as product owner over the entire value chain
- Participation in projects related to bag and ensuring roll out of AS Bag
- Ensure working standards & guidelines of Category Management flight related ancillaries
- Utilize customer insights and react on environmental changes (market, competitor)
- Take on responsibility for additional ancillary products related to Bag services

### Requirements

- University degree in economics or equivalent long-term (min. 5 years) professional experience (e.g. product management, sales, e-commerce)
- Basic knowledge of relevant ancillary service products and processes in the Lufthansa Group, e.g. reservation and ticketing know-how
- High social and communication skills, ability to deal with conflicts, management skills
- Excellent interface management with stakeholders and external providers
- Ability to work independently in an agile environment and willingness to contribute to new organizational concepts
- Enjoy working virtually across locations
- Very good communication skills (German/English) and confidence in an international environment
- High willingness to travel

### Facts

Location:	Zurich/Kloten
Employment level:	University internship
Function:	Other
Working time:	Full time
Salary:	CHF 2'500.- per month for Bachelor degree / CHF 3'000.- per month for Master degree
Publishing date:	13.02.2024
Application deadline:	23.02.2024
Starting date:	01.03.2024

## Benefits



Attractive company pension scheme



Profit-sharing programme



Subsidized parking or public transport



Company health management



25 days of annual vacation



Nursery



Flight benefits



Remote working



Modern Offices



Diversity programmes



Discounts



Employee and networking events



Paid maternity and paternity leave

## Contact

Please apply via our career page [swiss.com/career](https://swiss.com/career).

The contact person is Chrysanthis Tsimitris, SWISS Protection Management.

We are looking forward to your application.

## Chrysanthis Tsimitris

SWISS Protection Management  
Swiss International Air Lines AG

Phone

+41 44 464 22 66

Email address

[recruiting.services@swiss.com](mailto:recruiting.services@swiss.com)

## Company

About Swiss International Air Lines AG

It's the little differences that make working at SWISS so appealing. The fact, for example, that we treat every detail with care, see quality in terms of hospitality and view nationality through an international lens. In a similar way, we see variety as richness, a job as an experience and SWISS as a world of inspiration. You, too, will be stimulated in our special working environment – one in which, wherever you are, you'll always feel: Truly SWISS.... where people matter.

**SWISS.COM**